Topvico Wi-Fi Wireless Alarm System
User Guide

topvico.com Help Center

* You can check the online manual by scan above QR code (English, Español, Русский, Português, Français, multi-languages optional.*

At a Glance

Hub (Include)

- Volume /Power Down Button
- Wi-Fi Configuration /Music Up Button
- Pairing/Reset /Music Down Button
- Ac Plug
- Light Ring
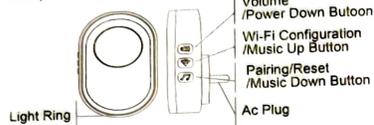
Hub
Choose an outlet where it is with a good Wi-Fi signal, push the AC plug into the outlet and press any button to power it on.

SOS Button
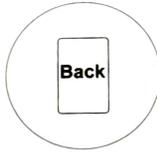
SOS Button   Battery Cover

Remote controller (optional)

- Arm Button
- Home Arm Button
- Disarm Button
- Panic Button

APP.

Smart Life

Scan the QR code or find "Smart Life/Tuya Smart" from Google Play/APP Store to get the free application for Android or iOS. Upon installation of APP on your phone, the app will guide you through registering, connecting the hub to the internet.

Network Configuration & Match
Add your hub
1. Connect your smartphone to the WiFi router, open GPS of your smartphone (Only 2.4GHz Wi-Fi network is supported).
2. Plug hub close to your WiFi router, put sos button and other sensors beside hub.
3. Login APP, tap "Add Device" or "+".

4. Select "Sensors" tap "Alarm(Wi-Fi)"

5. Input your WiFi information, tap "Next"

Select 2.4 GHz Wi-Fi Network and enter password.

If your Wi-Fi is 5GHz, please set it to be 2.4GHz
Common router setting method

Wi-Fi 2.4Ghz

Wi-Fi Name

Next

6. On your hub, press and hold the configuration button until the blue light flashes quickly, then it is ready to be connected.

Tap "Confirm the indicator is blinking"

Reset the device

Press and hold the RESET button for 5 seconds until the indicator blinks (subject to the user manual).

Confirm the indicator is blinking

Reset Device Step by Step

Tap "Blink Quickly"

Reset the device

Press and hold the RESET button for 5 seconds until the indicator blinks (subject to the user manual).

Select the status of the indicator light or hear the beep:

Blink Slowly   Blink Quickly

Light Ring

What you see	What it means
Blinking cyan	Somebody visit (Doorbell)
Solid green	Armed
Solid cyan	Home armed
Nothing	Disarmed
Blinking red	Alarming
Blinking yellow	Entry delay @ quickly, exit delay @ slowly
Blinking blue	Wi-Fi connection configuration
Blinking purple	Pairing/sniffer mode

Operation
Adjust Volume
In APP tap Settings > Volume level to select the level you want
Change Tune
In APP tap Settings > Alarm Chimes to select the tune you want
Alarm Duration
In APP tap Settings > Alarm Duration to select the voice alarm time you want

Tips: Change one of sensors' tune, you just can change the last matched one. You'd better to select your favorate tune before match next one. Or you delete the sensor and match again.

Settings

Setting	
Alarm chime	
Doorbell notification	
Alarm duration	
Chimes from 1 to 31	
Status indicator	●
Door open/close notification	
Door/window unclosed notification	
Sensor low battery notification	
Notifications on/off	●
Entry delay	>
Countdown with tick tone	●
Volume level	>

Arm/Disarm
You can arm and disarm your home using the remote tag or APP.

Power Down
To save power and turn the hub off, press and hold the Power Down Button until the light ring change to white and you hear four ticks from strong to weak.
Press any button to turn the hub on.
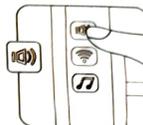
Reset
This process resets your hub to factory settings and removes all pairings. Tap Settings > Factory reset in APP, or press and hold Reset Button until you hear two beeps and light ring change to purple, then the hub re-starts.

Specifications
Hub
Power Supply: 110/220VAC
Backup Battery: 3.7V, 300mAh Lithium Battery
Consumption: <100mA@normal
Radio Frequency: 433Mhz
Wi-Fi: IEEE802.11b/g/n
Volume Levels: 5(includes mute)
Sound Level(typical): 85dBA
Expandable: up to 100 doorbell buttons/sensors and 10 remote tags
Operation Temperature: -10~55℃

FAQ:
- **Q: How to make sure app get notification?**
- A: 1, Smartphone need connect wifi or with network of sim card
2, Open permission for the app in smartphone, keep app work in background of smartphone
3, When user press sos button, please press more times
4, Some smartphones can setup special notification music for different app, please try it
5, SOS button under the range of wifi hub

- **Q: Why can not connect wifi?**
- A: If the wifi hub connected wifi, and need change to another wifi, please delete the hub from app list first.

- **Q: How many smartphones can get notification same time?**
- A: The wifi hub can share to 20 app users, so 20 smartphones can get notification same time, but 1 app account only can login 1 smartphone, so different smartphone need register different app account.

- **Q: Power failure notification?**
- A: Yes, if the power supply of wifi hub failure, will get app notification.

- **Q: How to extend the coverage area between SOS button and wifi hub?**
- A: The signal signal amplifier will help you, also you can order more kits, let 1 SOS button connect more wifi hubs in different place of your house.

Wait the configuration finishes, tap "Done".

Connecting Device
Power on the device

01:58

Scan
Devices

Note
1. If the hub blink slowly, please press and hold the WiFi configuration button again, make sure it is blink quickly.

2. If can not make the light blink quickly, please tap "Blink Slowly", then follow the guide of APP.

SOS button and other sensors pairing
1. Tap the hub icon in app
2. Tap "Accessories"

Tuya alarm office

Home arm
Mode for you at home. All NORMAL and DELAY but HOME sensors are monitored

Disarm   Away arm   Home arm

Panel   Alarm clock

Log
2023-01-15 15:58 AC Power Restored

Accessories

Settings

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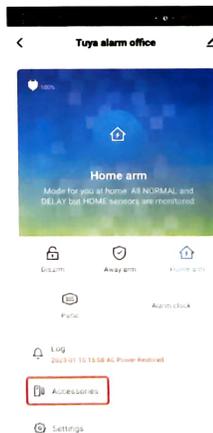
3. Add SOS button
Tap "+", then press the sos button
Add remote controller
Tap "Remote", then tap "+", then press any button of the remote controller

Accessories   +

Detector   Remote
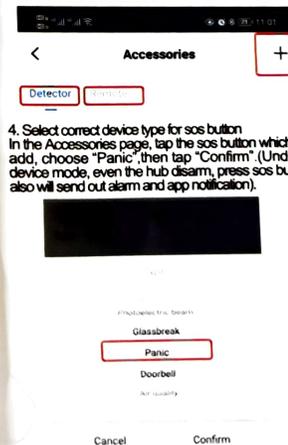
4. Select correct device type for sos button
In the Accessories page, tap the sos button which you just add, choose "Panic",then tap "Confirm".(Under Panic device mode, even the hub disarm, press sos button, hub also will send out alarm and app notification).

Photoelectric Smoke

Glassbreak

Panic

Doorbell

Air quality

Cancel   Confirm